

PRIVACY and COOKIE POLICY

We are committed to protecting your privacy and ensuring the security of your personal information. This Privacy and Cookie Policy explains how we use personal information, what personal information we collect and how you can limit our use of that personal data if desired.

COLLECTING AND USING YOUR PERSONAL DATA

Usage Data may include information such as your Device's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When you access the service by or through a mobile device, We may collect certain information automatically, including, but not limited to, the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data. We may also collect information that your browser sends whenever you visit our service or when you access the service by or through a mobile device.

HOW WE USE YOUR INFORMATION

- To provide and maintain our Service, including to monitor the usage of our Service.
- To manage Your Account: to manage Your registration as a user of the Service. The Personal Data You provide can give You access to different functionalities of the Service that are available to You as a registered user.
- To contact You: To contact You by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products or contracted services, including the security updates, when necessary or reasonable for their implementation.
- To provide You with news, special offers and general information about other goods, services and events which we offer that are similar to those that you have already purchased or enquired about unless You have opted not to receive such information.
- To manage Your requests: To attend and manage Your requests to Us.
- For business transfers: We may use Your information to evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Data held by Us about our Service users is among the assets transferred.
- For other purposes: We may use Your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our Service, products, services, marketing and your experience.

ACCESSING AND UPDATING YOUR PERSONAL INFORMATION

- You can update your details and marketing preferences by accessing your account pages on the website or by emailing info@allmoringa.com

- You have the right to access the personal information held. To obtain a copy of the personal information we hold about you, please send an email to info@allmoringa.com. There will be an administrative charge of R50 for providing a copy of this information.

COOKIES

We use the following types of cookie:

- Cookies or Browser Cookies. A cookie is a small file placed on Your Device. You can instruct Your browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if You do not accept Cookies, You may not be able to use some parts of our Service. Unless you have adjusted Your browser setting so that it will refuse Cookies, our Service may use Cookies.
- Analytics cookies that anonymously remember your computer or mobile device when you visit our website. They keep track of browsing patterns and build up a profile of how our readers use the website. We might use that information to target advertisements to you on our and other websites.
- Service cookies that help us to make our website work as efficiently as possible; remember your registration and login details; remember your settings preferences; and meter the number of pages you view for the purpose of administering subscriptions to AllMoringa.

SECURITY

- In any event of any registration with us on any of our platforms any password that you provide in respect thereof is encrypted to ensure protection against unauthorised access to your personal information (unless otherwise expressly advised).
- We invest in high-quality security and do our utmost to protect the user. No data transmission over the Internet can be entirely secure, and therefore we cannot guarantee the security of your personal information and/or use of any social media platform or website. Any information that you send is at your own risk and may be read by others. However once we have received your personal information we use strict procedures to protect the security of your personal information.

“POPIA” & “PAIA” COMPLIANCE

- All Moringa respects your privacy and are committed to keeping your personal information secure and confidential. This is to notify you that All Moringa is fully compliant with the latest Protection of Personal Information Act (“POPIA”) and Promotion of Access to Information Act (“PAIA”) regulations. We store all personal data securely and remove any personal data that we do not require. We will report/notify any breaches or loss of personal data both to regulators and individuals.
- If you are no longer interested in receiving mailers from All Moringa, please email us at info@allmoringa.com

CHANGES TO THIS POLICY

- If we change our Policy, we will post the changes on this page. Please check the website regularly for any changes to this Policy.

If you don't feel we're adhering to this Policy, what should you do?

- If you believe that we have not adhered to this Policy, please notify us by email at info@allmoringa.com and we will try to solve the problem.